

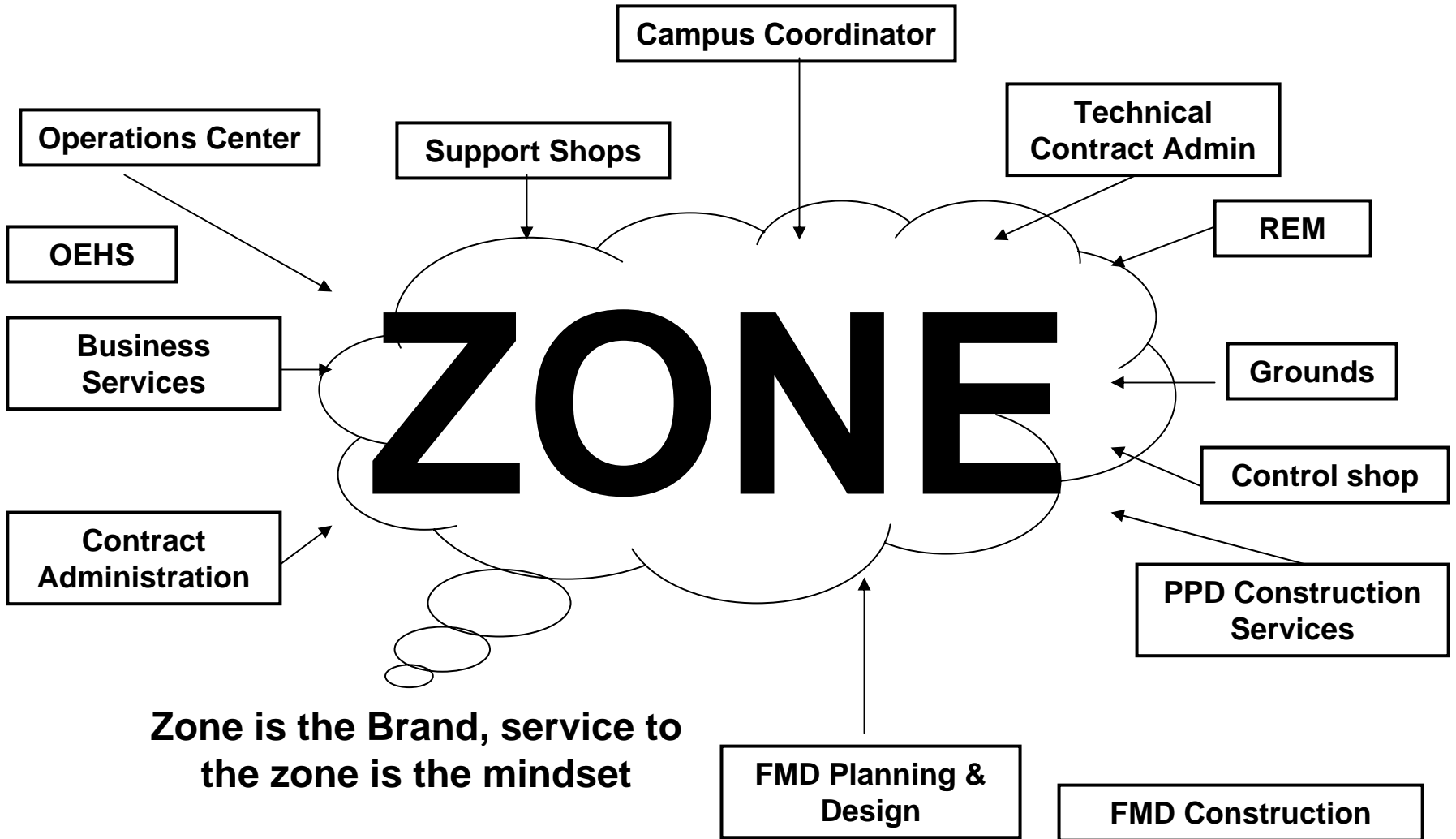
FMD PPD 2020

Concept of Operations

Goals

1. Better coordination within PPD, FMD and customers
2. Transform PPD from reactive to proactive
3. Make PM of critical equipment a priority
4. Improve information management tools for PPD, FMD and customers
5. Improve PPD budget execution accountability
6. Improve and codify the flow of work through PPD and FMD
7. Develop integrated processes for issues such a mold and IAQ
8. Develop and codify standard specifications
9. Provide Team work and customer service training for Leaders/Staff
10. Develop employee appreciation schemes
11. Develop a culture of sustainability
12. Benchmarking against peer institutions

FMD PPD Service Model



Concept of Operations

- The Zone, meaning the buildings, both new and old will drive available funding
- The Zone will purchase services as needed from each of the entities noted to maintain their buildings
- Some entities may not charge for their services to the Zone, but, most will
- Purchased services will include PM as well as preventative services
- Zones may use their provider of choice

Advantages

- No passing of the “buck”...the zone is responsible for operating, maintaining and serving the customers in their buildings
- Service providers will need to be efficient to remain the “provider” of choice for the zone

Guiding Principles

- Work Safe, Work Smart, Work Hard, Have Fun
- Incorporate the principles of LEED EB as we move forward
 - Continuous Commissioning
 - Integrated Pest Management
 - Green Cleaning
 - Building Exterior and Hardscape Mgmt Plan
 - Sustainable Purchasing